



Ref. No. NIRT/Stores/AMC/Maintenance/Intercom/2025-26/

Date: 20.02.2026

QUOTATION ENQUIRY

Sealed quotations are invited on behalf of the Director, ICMR - National Institute for Research in Tuberculosis, Chennai, for Annual Maintenance Contract of ISDN Digital and Analog phones, including intercom landline phone lines & instruments and all internal cabling work at all Departments of the ICMR-NIRT, Chennai. Interested manufacturers / dealers / suppliers / providers should visit the site and inspect the lines connected to ISDN Digital IP EPABX (Matrix System) and submit their rates along with company / personal profile and job experience documents.

S. No.	Description	Qty.	Model
1.	Digital Extensions (Intercom Line Cable services)	32 Nos.	Eternity ME 16S
2.	Analog Extensions (Intercom Line Cable services)	312 Nos.	

The quotation superscribed as “AMC for ISDN Digital and Analog phones at ICMR-NIRT Campus” addressed to “The Director, ICMR - National Institute for Research in Tuberculosis, No.1, Mayor Sathyamoorthy Road, Chetpet, Chennai - 31” should reach this office latest by **13.03.2026 till 03:00 P.M.** The same may either be dropped at the tender box available at NIRT Stores or sent through Speed Post / Courier or by E-mail to nirtdirector@icmr.gov.in with signature & seal in company letter head latest by 13th March 2026 by 03.00 PM.

Mode of Service:

Preventive Maintenance should be done once in 2 months without fail.

1. Call should be attended within 24 Hours on-site response. All the existing cables and landline connections must be rectified with in the quoted price.
2. If the call is not completed within 48 Hours, a replacement / stand-by should be provided.
3. The firm should preferably have experience in the maintenance of similar setups.
4. The firm should inspect the site once in **a month** and report to ICMR-NIRT. Digital / Analog phones will be supplied by ICMR-NIRT and necessary repair of work of the extension cabling has to be carried out by the selected vendor.
5. All the configurations may be inspected and stickers may be pasted at the time of AMC.



Terms & Conditions:

1. The ICMR-NIRT reserves the right to accept or reject the quotations without assigning any reasons thereof.
2. Any decision taken by the Director, ICMR-NIRT at any point of time in connection with this process shall be final and conclusive, and no claim or dispute from any Quarter in this regard shall be entertained. The last date may be extended subject to requirement.
3. No advance payment will be made before executing the contract. The payment will be made on rendering the services in two installments one on completion of the first half of Six months and the other on completion of one year with satisfactory report of end users.
4. ICMR-NIRT, Chennai will not be responsible for any delay or late receipt of quotations and quotations received late will not be considered at any cost.
5. No extra payment will be made on account of transportation, handling, loading, unloading, labour charges, etc.
6. While submitting the quotations, the rate against each work and net amount to be paid, GST, etc., should be specified separately.
7. The bidder must inspect the site and submit site inspection report along with the quotation in their company letterhead.
8. The bidders must submit GST Certificate, Company Registration Certificate, Site Inspection Certificate / Undertaking in their letter head along with Authorization Certificate or ISO Certificate along with the quotation document.

Chitra 20/2/26
ADMINISTRATIVE OFFICER